
THE COMPETENCE AND PROFESSIONALISM OF AMIL ZAKAT: AN ANALYSIS OF MALAYSIAN ZAKAT MANAGEMENT

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Abstract

Amil zakat are essential to Malaysia's effective and successful zakat administration and distribution. However, given the current issues and the disparity in proficiency among zakat institutions across the states, the degree of competence among Amil zakat is frequently a matter of debate. By looking at important components like knowledge, skills, professionalism values, and moral and social responsibilities, this study explores the idea of zakat amil competence in Malaysia. Five major zakat institutions, the Selangor Zakat Board (LZS), the Kedah State Zakat Board (LZNK), Penang Zakat (ZPP), the Zakat Collection Center-MAIWP (PPZ-MAIWP), and the Perak Islamic Religious and Malay Customary Council (MAIPk), are the subjects of case studies and literature analysis using a qualitative approach. The discussion's findings point to the urgent need for a reevaluation of amil zakat proficiency through improved technology use, ongoing training, and hands-on community engagement. The study's conclusions recommend enhancing hiring practices, performance reviews, and a comprehensive training program to raise the level of professionalism among amil zakat across the country.

Keywords : *professionalism, training, zakat management, amil zakat, competence*
